

# Customers Are People ... The Human Touch By John McKean

**By John McKean**

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the Human Touch", Managing Service Quality: An International Journal, Customers are People the Human Touch John McKean Publisher Name: John Wiley & Sons Inc.

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John McKean is the author of Charles Rennie Mackintosh (4.00 avg rating, 15 ratings, 4 reviews, published 1998), People; Events

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Ernest J. Henley, John D. McKean, K. Oshima, A. Sesonske, H. B. Smets, C. P. L. Zaleski (eds.)

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